

PRIVACY POLICY

Last Updated 2-20-26

Armstrong understands that its customers have a significant interest in restricting access to their personal information, and we respect and protect our customers' personal privacy rights. Armstrong is dedicated to ensuring your security and privacy in collecting and using your personal information, as well as the personal information of anyone who visits our website. The following privacy policy explains how we use and protect your personal information when using our website. Please read this policy carefully, as it contains important information. By using Armstrong's website or our services, you are consenting to this privacy policy ("Policy") and agree to its terms.

Facts: What Does Armstrong Do with Your Personal Information?	
Why?	Companies choose how they share your personal information, but federal law and the law in some states give consumers the right to limit some, but not all, sharing. Armstrong is dedicated to informing you how we collect, share, and protect your personal information. Please read this policy carefully to understand what we do.
What?	<p>The types of personal information we collect and share depend on whether you simply browse our website, purchase a building, and, if so, whether you request that we assist you in finding a lender to finance that purchase. This information generally includes, but is not limited to:</p> <ol style="list-style-type: none">1. Information you enter on our website or provide us over the telephone, such as:<ol style="list-style-type: none">a. Personal information like your name, mailing and building-delivery addresses, telephone number and email address;b. Driver's license number, and/or other similar identifiers;c. Income information and your estimate of your credit score;d. Banking account information;e. Loan information like the amount requested; andf. Your communications with us, including telephone conversations, which you agree may be recorded.2. Tracking data such as:<ol style="list-style-type: none">a. internet protocol addresses,b. browser / application type,c. Internet Service Provider,d. date/time stamp,e. referring/exit pages, andf. your activity on our site3. Geolocation data
How?	Armstrong needs to share users' personal information in order to run its everyday business. When we disclose personal information for a business purpose, we enter

	into an agreement that describes the purpose for sharing users' personal information and requires that we keep it confidential. In the sections below, we list the reasons we use and share users' personal information and whether you can limit this sharing.
--	---

Our Use of Your Personal Information

We may use personal information we collect for one or more of the following business purposes:

1. To fulfill or meet the reason for which the information is provided. For example, if you provide us with personal information to purchase a building from us, we will use that information to provide you with that building. If you request our assistance with finding a lender to finance that building purchase, we will provide the necessary information to our associate that will attempt to find such a lender.
2. To provide you with information, products or services that you request from us. For example, to provide you with information about steel buildings so you may decide whether or not you wish to purchase one or more buildings.
3. To improve our website and present its contents to you.
4. For testing, research, analysis and product development.
5. To improve our systems and algorithms.
6. To prevent, identify, investigate, and deter fraudulent, harmful, unauthorized, unethical, or illegal activity, including cyberattacks and identity theft.
7. As necessary or appropriate to protect the rights, property or safety of Armstrong, our clients or others.
8. To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
9. As otherwise explained to you when collecting your personal information.
10. Other purposes to which you expressly consent.

Sharing Your Personal Information

Reasons We May Share Your Personal Information	Do We Share	Can You Limit This Sharing
For our everyday business purposes - such as to provide you with a building you have purchased from us, process your transactions, and provide your information to our associates if you have requested our assistance with finding a lender to finance your building purchase.	Yes	At the time you submit a loan request: No Any time after you submit a loan request: Yes
For our marketing purposes - to offer our products and services to you	Yes	At the time you submit a loan request: No Any time after you submit a loan request: Yes

ARMSTRONG

STEEL BUILDINGS

WWW.ARMSTRONGSTEEL.COM | 2 INVERNESS DR E, ENGLEWOOD, CO 80112 | 800.345.4610

For our lender-locating associates everyday business purposes – to facilitate our everyday business purposes and our marketing purposes described above.	Yes	No
For non-affiliates to market to you – to market loans in response to your request with finding a lender to finance your building purchase.	Yes	At the time you submit a loan request: No Any time after you submit a loan request: Yes
As required by law - to respond to court orders and legal investigations as required by law.	Yes	No

Sharing your sensitive personal information

As used in this section:

- “Sensitive Personal Information” means any of the following information about you: (1) financial institution account number; (2) driver’s license number or other government-issued identification number; (3) date of birth (other than year); (4) any other information by which your financial account can be accessed, or by which a you might be charged for goods or services, including through third parties such as telecommunications carriers.
- “Product or Service” means any product or service represented, expressly or by implication, to (1) provide any consumer, arrange for any consumer to receive, or assist any consumer in purchasing a steel building and/or receiving assistance with finding a lender to finance the building purchase.

We will not share your Sensitive Personal Information unless you have requested a Product or Service and (a) the sharing is necessary for a third party’s use in order to provide the requested Product or Service, (b) we have your express, informed consent to share that information and (c) we have conducted certain required screening of the recipients of your Sensitive Personal Information. We may share your Sensitive Personal Information, however, if required pursuant to applicable law. (For example, to respond to court orders and legal investigations as required by law.)

Categories of Non-Affiliates With Which We May Share Your Information

1. Banks and other financial-account holders in order to obtain payment for your building and components, if applicable;
2. Financial locating companies that find lenders to finance the purchase of a steel building and components, if applicable.

To limit our sharing	Call this toll-free number: (800) 345-4610 Email us at sean.s@armstrongsteel.com After your building purchase has been completed, we may continue to share your information as described in this notice; however, you can
-----------------------------	--

ARMSTRONG

— STEEL BUILDINGS —

WWW.ARMSTRONGSTEEL.COM | 2 INVERNESS DR E, ENGLEWOOD, CO 80112 | 800.345.4610

	contact us at any time to limit our sharing of your information to the extent indicated above.
Information we do not collect or share	We do not collect or share any of the following information about you: signature, credit- or debit-card information, Social Security Number, physical characteristics or description, passport number, medical information, health insurance.
How to contact us	<p>We take your privacy seriously and maintain a process to respond to your concerns regarding violations of this Policy. If you believe that we haven't complied with this Policy in regard to your personal information or have questions regarding your privacy with us, please contact us using the information provided below. If you are reporting non-compliance with this Policy, please describe the issue in as much detail as possible without disclosing any sensitive information about you or third parties.</p> <p>For questions please contact us at: Armstrong Steel Corporation (800) 345-4610 support@armstrongsteel.com https://armstrongsteel.com</p>

What We Do	
How do we protect your personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with applicable law, including, but not necessarily limited to, computer safeguards and secured files, as well as restricted access to our offices.
How do we collect your personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none">• Purchase a building;• Request assistance with finding a lender to finance the building purchase;• Provide information on our forms;• Navigate to or use our website; and/or• Communicate with us, including telephone conversations, which you agree may be recorded.
Why can't you limit all sharing at the time you purchase a building or request our assistance with finding a lender to finance that purchase?	You cannot limit all sharing at the time you purchase a building because, if authorized, we need to share your information with your bank or other financial institution to get payment. Likewise, if you have requested our assistance with finding a lender to finance your purchase, we need to share your information with our associate that will perform that service. At any time after those events, however, you can contact us to limit sharing to the extent indicated above.

Definitions	
Affiliates	Companies related by common ownership or control
Non-affiliates	Companies not related by common ownership and control. They can be financial and nonfinancial companies. Non-affiliates we share information with include service providers, financial-service companies and data processors.
Retention of your personal information	
We use the following factors to determine the retention period of personal information:	
<ul style="list-style-type: none">• to perform under applicable terms and services to which you agreed;• as necessary in connection with the lawful purposes set out in this Policy;• to comply with applicable laws; and• to establish, exercise or defend our legal rights.	

Other Important Information
<p><u>For California Residents</u></p> <p>We will not share your information with non-affiliates except for our everyday business purposes, or with your consent. Also see the section below titled "For California Residents Only."</p>
<p><u>For Vermont Residents</u></p> <p>We will not share your information with non-affiliates except as permitted by law or as authorized by you.</p>
<p><u>For Nevada Residents</u></p> <p>We are providing you this notice pursuant to state law. You may be placed on our Do Not Call List by calling (800) 772-2274. Or contact the Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone number: 1-702-486-3132; bcpinfo@ag.state.nv.us.</p>
<p><u>Cookies</u></p> <p>A cookie is a file which contains data that is stored on a visitor's hard drive. This data includes information about the visitor. A visitor has the option to reject a cookie and they still will be able to access our Website. The purpose of using cookies is to allow us to track the intent of our visitors and enhance visitor experience while using our Website. All cookies, including session cookies and persistent cookies, served on the Website are tied to personally-identifiable information that you provide. We cannot control or access cookies set by third parties.</p>
<p><u>Additional Sharing</u></p> <p>We cannot guarantee that all of your information will not be disclosed in ways not covered in this Privacy Policy. There may be circumstances in which the disclosure of your information happens as result of unlawful interception or transmission to a third party. Also, a legal situation may occur in which the disclosure of your information or other information is required. By using this Website, you assume the risk of such an event taking place.</p>
<p><u>Minors</u></p>

You must be over the age of 18 in order to use this Website, and, by using this Website, you certify that you are over the age of 18. We do not knowingly collect or disclose information from children under the age of 18. No information is knowingly collected from children or used for any purpose whatsoever, including marketing and promotional purposes. If a parent or guardian is made aware that a child under the age of 18 has provided us with personally-identifiable information through any point of contact, please contact us using the contact information provided above.

Unsubscribe

Except as otherwise stated above, you can remove your information from our contact list at any time with no questions asked. To remove your information from our database and no longer receive communications from us, please contact us using the contact information provided below.

Updates

We may update this Privacy Policy with any changes to our information practices. We reserve the right to change this Privacy Policy at any time. If we make any material changes to our information practices, we will revise this Privacy Policy. We recommend that you read and review this Privacy Policy each and every time you access our website and/or use any service referred to you by us. Your use of the website constitutes your agreement to the terms of the effective Privacy Policy.

For California Residents Only

Access to Specific Information

You can request that we disclose certain information to you about our collection and use of your personal information over the past 12 months, including:

1. The categories and sources of personal information we collected about you.
2. Our purpose for collecting or sharing that information.
3. The categories of third parties with whom we share that personal information, including the categories of information each category of third parties received and the business reasons for sharing.
4. The specific pieces of personal information we collected (data portability request).

Deletion Request Rights

We will delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will delete (and direct our service providers to delete) your personal information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service provider(s) to:

- Perform our contract with you.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
- Debug products to identify and repair errors that impair existing intended functionality.
- Exercise another action provided for by law.
- Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 et. seq.).

ARMSTRONG

— STEEL BUILDINGS —

WWW.ARMSTRONGSTEEL.COM | 2 INVERNESS DR E, ENGLEWOOD, CO 80112 | 800.345.4610

Exercising Access, Data Portability, and Deletion Rights	<p>To exercise the access, data-portability, and deletion rights described above, please submit a verifiable consumer request to us by sending an email to sean.a@armstrongsteel.com with the exact subject line "California Resident Exercising Access, Data Portability, or Deletion Rights" or by calling (800) 345-4610. Only you, or a person registered with the California Secretary of State that you authorize to act on your behalf, may make a verifiable consumer request related to your personal information.</p> <p>You may only make a verifiable consumer request for access or data portability twice within a 12-month period.</p> <p>The verifiable consumer request must: (a) Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative and (b) Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.</p> <p>We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.</p> <p>We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.</p>
Personal Information Sales Opt-Out and Opt-In Rights	<p>You have the right to direct us to not sell your personal information at any time by sending an email to sean.a@armstrongsteel.com with the exact subject line "California Resident Personal Information Sales Opt-Out" or by calling (800) 345-4610.</p>
Non-Discrimination	<p>We will not discriminate against you for exercising any of your rights described in this "For California Residents Only" section or any other rights granted to you under the California Consumer Privacy Act of 2018.</p>
Do Not Track (DNT) signals	<p>We do not track our users over time or across third-party websites, and, therefore, do not respond to Do Not Track (DNT) signals. However, we may use third-party services (e.g., Google Analytics) or have third-party advertising partners (e.g., Google, noted above) who may keep track of your browsing activities. You should review the specific privacy policies of these third parties at the following addresses to learn how they respond to DNT signals:</p> <p>Google: https://www.google.com/intl/en/policies/privacy/ Microsoft: https://www.microsoft.com/en-us/privacystatement/default.aspx</p>

ARMSTRONG

— STEEL BUILDINGS —

WWW.ARMSTRONGSTEEL.COM | 2 INVERNESS DR E, ENGLEWOOD, CO 80112 | 800.345.4610

California's "Shine the Light" law (Civil Code Section § 1798.83)	California Civil Code Section § 1798.83 permits users of this site that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to sean.a@armstrongsteel.com with the exact subject line "California Resident Shine the Light Request".
Other Disclosures	All of the categories of information described in the "What Do We Do with Your Personal Information?" section above have been collected and disclosed by us in the preceding 12 months.